

DSPM's Preparation Instructions for Bedbug Extermination Service:

(applies to all infested rooms where people are getting bites AND immediately adjacent rooms)

- _____ Plan on being out of the premises for at least 6 hours from the appointment time. This includes all pets.
- _____ If possible, any beds, box springs, sofas, chairs, etc. suspected of bedbug infestation should be disposed of. Also, the bottom cloth of box springs & sofas (usually only stapled on) should be removed. If you decide to dispose of any mattresses, furniture, etc.; be extremely careful when moving the items through the house to the outside. Ideally items should be wrapped up inside plastic before removed, so as to avoid spreading the bed bugs & eggs throughout the house in the disposal process. Extra wide "saran wrap" or "shrink wrap" will work well to wrap furniture.
- _____ Fish tanks must be sealed with "saran wrap" & the oxygen turned off. However, clean the outside of the tank thoroughly.
- _____ Remove as much as possible off of all floors & vacuum throughout, paying extra attention to baseboards, cracks & crevices in the rooms where people are getting bitten.
- _____ Dispose of the vacuum cleaner bag (or contents) into a garbage bag & seal tightly.
- _____ Loosen carpet from edge tack strips. Throw rugs should be removed & cleaned.
- _____ Remove everything from walls, including picture frames, decorations, etc.. All these items should be placed into an air tight container (or a large plastic trash bag) that can be sealed air tight. *Note: an alternative to this is placing all these items in closets or a spare room which can be sealed off for the next 2 weeks, until the follow-up service is performed.* You can purchase "pest strips" at a home & garden center to place into these containers/closets or spare room to act as a "fumigant" type treatment.
- _____ All small items that sit on top of dressers & shelves ("dust collectors")....same as above.
- _____ All of the following should be taken to the Laundromat, washed in hot water (except shoes: should be put into dryer for 15 min.) before brought back into the premises.
 - *Clothing (including clean things)
 - *Linens & Bed sheets
 - *Bedspreads & Comforters
 - *Pillows & Stuffed Animals
 - *Shoes, Sneakers, etc.
 - *Curtains & DrapesAs clean laundry is removed from dryers, it should be placed into new plastic bins or bags & sealed. Only keep out the clothes that you will absolutely need to wear for the next 2 weeks.
- _____ Remove all electrical outlet & switch cover plates.
- _____ Place all mattresses & box springs in middle of bedroom, stand on end & disassemble bed frames.
- _____ Pull heavy furniture from walls approximately 12 inches.
- _____ Leave (empty) dresser drawers in dresser. DSPM will remove them during treatment.

Due to the resistance that bedbugs have to residual insecticides, we cannot guarantee elimination of bedbugs. However, a thorough preparation can help dramatically with the success of the dual treatment. There will be a follow up treatment performed approximately 2 weeks from the initial visit. Try to maintain this preparation throughout the 2 week period, so you won't have to do as much to prepare for the follow up service.

Please sign & date below to indicate that you have read & understand this preparation sheet.

X _____ Print name: _____

Maintenance/Inspection Service

It is highly recommended that the initial “clean-out” service is followed up with at least a few months of regular inspection/maintenance services. The potential financial advantage to this is significant, due to the reduced “maintenance rate”. Once maintenance service has been started, single rooms may be treated. Thorough preparation is still highly recommended, but not required. Also, you would have the option to have an “inspection only” service performed in up to 5 rooms for the cost of a single room treatment (\$50). For this option, the only preparation necessary is to remove all sheets from all beds to expose mattresses & box springs for inspection. Maintenance service must be performed at least every other month. If 90 days pass without a service, the maintenance plan (and discounted price rate) expires, at which point a “clean-out” service would have to be performed in order to get back on the maintenance plan.

Pricing Guidelines

The “clean-out” service base rate is \$520 + sales tax. This amount does include both services (“Phase #1 & #2”). This includes treatment in up to 3 *rooms. Additional rooms are charged at a rate of \$140 per room. It also includes 4 (1 pack of) “bed bug moat” monitoring devices. Additional packs can be purchased for \$12 per pack. The “maintenance service” rate is \$60 per *room. If you have some rooms treated, but also want other rooms inspected only; the rate for “inspection only” would be \$10 per room.

*Room is defined as an area not to exceed 200 square feet & can include up to 8 pieces of furniture; incl. beds (bed-frame, headboard, mattress & box spring count as 1 piece), dressers, chest of drawers, end tables, TV stands, sofas, chairs, loveseats, coffee tables, book cases, etc.. Additional pieces will be charged accordingly.

Notes for the Building Owner

There are many factors that contribute to the proliferation of bed bugs & the difficulties in eliminating them. PLEASE BE WARNED: EARLY DETECTION & TREATMENT IS CRUCIAL. If only 1 or 2 months go by before getting a professional involved, it may be too late; especially in older buildings and/or attached homes. Once they have spread into wall voids, there is a possibility you may never get rid of them. At this point you can only control them with regular maintenance services.

Listed below are a few things that can be done on your behalf to help eliminate them & aid in the prevention of future infestations in your building(s).

*If there is paneling and/or drop ceilings in the house, it should be removed & replaced with drywall. The paneling provides cracks & voids where the bed bugs can safely hide & lay eggs. Also, any wallpaper that is loose & not sealed properly to the wall should be removed & disposed of.

*Caulk should be used to seal cracks along baseboards & around window/door frames.

*Hard wood floors that are not well maintained or sealed, should be replaced or covered with new sub-floor & linoleum in order to seal off cracks in the floor that can provide safe harborage voids for bed bugs to infest.